



RETURN FORM

hemslöjd

Questions? Call 1•800•779•3344

Monday-Friday • 9:00 a.m.-5:00 p.m. (Central Time) • closed weekends

phone 1-785-227-2983 • fax 1-785-227-4234

Or email to: catalog@hemslöjd.com

201 North Main Street • PO Box 152 • Lindsborg, Kansas 67456

Thank you for ordering from Hemslöjd! We appreciate your business.

BUYER		
Name		
Mailing Address		
City	State	Zip
Phone number		
Email address (optional)		

RECIPIENT (if different than Buyer)		
Name		
Mailing Address		
City	State	Zip

The original order number or invoice number:	
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I am returning:						
Reason for return	QTY	ITEM #	DESCRIPTION	color/size	PRICE	TOTAL

I would like:	<input type="checkbox"/> a refund in the form of my original payment.	TOTAL OF RETURNED ITEMS
	<input type="checkbox"/> to exchange for the item(s) listed below.	
	<input type="checkbox"/> a replacement with another of the same.	

(if exchanging) I would like to reorder:						
QTY	ITEM #	DESCRIPTION	color/size	PRICE	TOTAL	

PAYMENT METHOD (If a balance is due.)	
<input type="checkbox"/> VISA • MasterCard	CREDIT CARD ACCOUNT NUMBER
<input type="checkbox"/> American Express	
<input type="checkbox"/> Discover Card	EXP. DATE
<input type="checkbox"/> Personal Check	MO YR
<input type="checkbox"/> Money Order	Credit Card Authorized Signature

TOTAL OF REORDERED ITEMS	
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SHIPPING & HANDLING will not be charged for reorders that are due to Hemslöjd error. Shipping & Handling may be due on all other reorders. **SALES TAX** of 7.3% is only charged on orders or reorders delivered to a Kansas address.

UPS SHIPPING & HANDLING (U.S., except AK, HI, APO/FPO)	
For each shipping address add:	
Under \$20.00	\$7.95
\$20.01 - 40.00	\$8.95
\$40.01 - 75.00	\$12.95
\$75.01 - 125.00	\$14.95
\$125.01 - 200.00	\$16.95
Over \$200.01.....	10% of merch. total

Please attach this RETURN LABEL to your package.

Please add correct return postage or shipping charges.

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Lindsborg, KS 67456

WHAT IF MY PACKAGE ARRIVED DAMAGED?
All packages we ship are insured against loss or damage in shipment. Report any damages to Hemslöjd at once. Save the carton and packaging for possible inspection until the claim is settled. **Do not return damaged merchandise to Hemslöjd! Call or email us to report it.**

WHAT IF HEMSLÖJD SHIPPED THE WRONG ITEM?
If the invoice shows the right item, but you received something else, **call us first to report it and get instructions.**

HOW DO I RETURN SOMETHING?
Please complete this Return Form and include it with the returned merchandise. Be sure to pack everything well, seal the box securely, and ship it by insured mail or UPS.